

THE SIGNATURE

TRANSFORMATION GUIDE

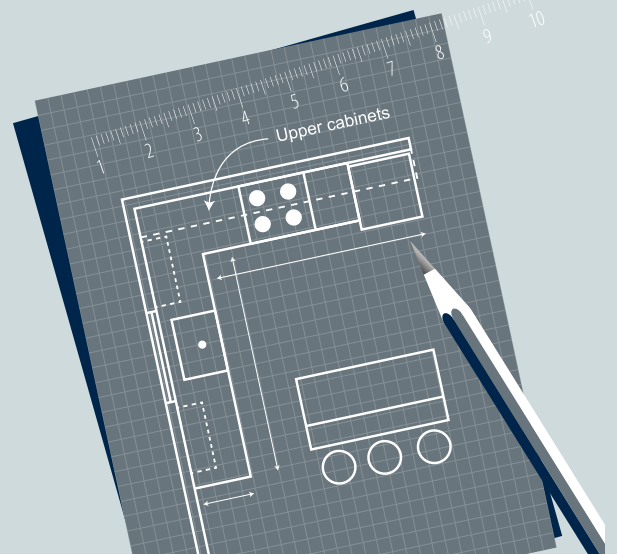
SEQUENCE & TIMELINE IN GETTING YOUR SIGNATURE KITCHEN



Requirement Study & Proposal

- 1st Visit : Requirement study discussion
- 2nd Visit : Review design & proposal
- 3rd Visit : Review revised drawings & sign order confirmation with 10% down payment

🔔 Always remember to bring along your floor plan for more effective discussions with our kitchen planners



est.
1 - 2
weeks

Finalising Of Specifications

- Kitchen Planner conducts site measurement
- Kitchen Planner liaises and coordinates with M&E contractors
- Your visit for final confirmation on the specifications and kitchen details
- Make balance payment in order to start production



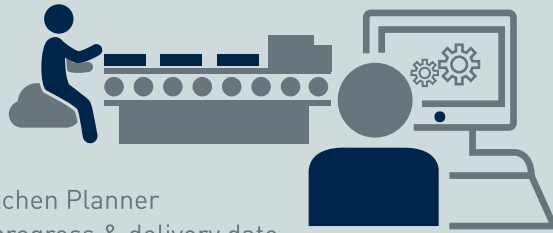
est.
4
weeks

Order & Production Process

Kitchen Planner prepares order for submission to production department after receipt of full payment

Follow-up SMS-es to customer:

- Upon receipt of order submission from Kitchen Planner
- Updates on status of production work-in-progress & delivery date



est.
2 - 4
weeks

Delivery & Installation

Delivery is done one (1) day before installation

Installation of cabinets:

- Duration: 2 to 3 days, depending on size and number of sets

Processes after installation of cabinets:

- Site measurement for worktop, followed by its fabrication at factory
- Installation of worktop - 5 days after site measurement
- Site measurement for glass cladding after worktop installation (if any)
- Installation of glass cladding, if any - 5 days after site measurement
- M&E works - plumbing, ducting & electrical - 1 day after completion of worktop and glass cladding installation (if any)
- Cleaning up - 1 day after M&E works completion



Inspection & Handover



- Joint inspection with Kitchen Planner and listing of rectification works (if any)
- Customer's acknowledgement of handover letter



- Present Signature Care Guide & Maintenance Kit and Privilege Card



- Kitchen Planner to submit Service Report for the rectification works (if any)
- To carry out rectification works at site - 7 to 10 days after handover

Signature Kitchen Sdn. Bhd. (585449-P)

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(Signature Lifestyle Gallery is part of the Signature Kitchen network, established since 1994.)

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