

Please fix postage stamp here

Signature Surfaces Sdn. Bhd. (1060080-M)
 (Formerly known as Cosentino Quartz (M) Sdn Bhd)
 A subsidiary of Signature International Berhad
 Lot 24, Jalan Teknologi, Taman Sains Selangor 1,
 Kota Damansara, PJU 5 Petaling Jaya,
 47810 Selangor, Malaysia.



Maintenance and Conservation

Periodic maintenance is very simple, due to its unique physical and chemical characteristics, Signature Quartz only requires regular cleaning using a product/soap pH neutral, rinsing with water and dry with a cloth or paper towel. Following this guideline will maintain its natural lustre and appearance for lifespan.

Some simple treatments for common everyday problems that can occur:

Removing grease stains

Dilute a small amount of warm neutral pH soap and rub the stain with a cloth in a circular motion and rinse immediately with clean water.

Cleaning dry spots produced by lime water

Pour vinegar or use non* abrasive cleaners for cleaning specific lime; applied it over the surface of the hob and leave for 1 minute, then rinse off with water.

Removing the remains attached to household products

Take off the residue with a plastic spatula and remove the rest of the debris from the surface by using a damp cloth applied with mild soap and rinse it off with water. (eg: food, fruits, vegetables, soft drinks, sauces, basic cosmetics, gum, makeup and nail polish.)

Removing stains from household products

The remains of these products are removed by rubbing with a cloth dampened with a neutral pH cleaner. (eg: food, fruits, vegetables, sauces, toiletries, bleach, ammonia, and nail polish remover)

Removing traces of silicone

Moisten the surface by applying a small amount of solvent (such as ethanol). Scrape with a knife gently to avoid scratching the surface.



*T&C apply.



Use Precautions and Recommendations

Routine Care

Signature Quartz requires very little maintenance. Simply wipe your Signature Quartz surface with soap and warm water on a regular basis to maintain its beauty and shine for years to come. Any pH balanced general-purpose household cleaner may be used.

General Precautions

As with any natural stone, certain exposure to heat may cause cracks due to thermal shock. Although Signature Quartz is extremely scratch and heat resistant, we recommend protecting your Signature Quartz surface by using a hot pad or trivet for extreme heat protection. Hot pans, pots or small electrical appliances should not be used directly on top of your Signature Quartz surface as this can cause scorching, dull areas and cracks. Do not use crock pots, electric skillets or griddles directly on your Signature Quartz surface. Additionally it is recommended that a cutting board be used to protect the stone & surface from scratch.

Hard Water Stains

Hard water build-up can cause staining on Signature Quartz surfaces. To clean these areas, apply a paste made from equal parts baking soda and white vinegar. Let it sit on the surface for 10-20 minutes, then remove with cold water using a non-scratch scouring pad or sponge. You may have to repeat this process several times in order to completely remove the stain.

Difficult Stains

For difficult stains, spray any common house-hold cleaner on the affected area of the Signature Quartz product for 2 minutes then scrub with a non-scratch scouring pad. Rinse thoroughly with water.

Loss of sheen

The loss of sheen on the surface of the Signature Quartz countertop may be due to the use of products such as waxes, sprays or sealants to try to bring out the surface's luster. However, these products become less effective over time. This lack of sheen therefore has nothing to do with the original mechanical sheen of the product when it leaves the factory. To recover this non-natural sheen, a multi-purpose furniture spray that is suitable for the countertop can be used.

Extreme Heat Protection

Signature Quartz is resistant to heat, and can withstand moderately high temperatures for brief periods of time without being damaged. All stone can be damaged by sudden and extreme temperature changes, especially near the edges. For this reason, we recommend using a trivet or a hot pad to protect your Signature Quartz surface from extreme heat.

SIGNATURE QUARTZ Limited Warranty

- Issued by Signature Surfaces Sdn Bhd for Signature Quartz

This warranty includes:

- 10 years warranty to all registered purchasers.
- Applicable to any manufacturing defects affecting the material used in the fabrication process.
- Applicable to material that has been used and maintained following 'Signature Quartz's Maintenance and Conservation' and 'Signature Quartz use Precautions and Recommendations' as given in the corresponding sections.

This warranty does not include:

- Signature Quartz does not cover any defect in or damage to the product arising out of any work done by any person other than Signature Quartz Distributors.
- Signature Quartz accepts no responsibility for the fabrication or installation of the product;
- Signature Quartz shall not be responsible in either contract or tort for any loss of direct, indirect, consequential, incidental, special, exemplary, or punitive damages arising out of the use or the inability to use the products covered by this warranty.
- Signature Quartz does not cover any defect or damage to the products which results from it being used for flooring or in any outdoor application or any other application involving exposure of the slab to ultraviolet radiation, chemicals, flames or excessive heat.
- Defects in or damage to the products results from mishandling or misuse;
- Any defect in, or damage to the products which results from placing hot items including, but not limited to hot pans, electric frying pans or even trays directly on the slab.
- Any defect or damage to the product which results from the use of products which contain trichlorethane or methylene chloride (such as paint removers or stripper) or cleaning agents which are none neutral pH levels.
- Fabrication issues where irregularity in the slab that existed in the material prior to fabricating and installation and were present in the final installed product.
- Natural quartz surface variations within or on the surface of the slabs, these are inherent in the manufacturing process and are a characteristics of the material, thus no warranty is applicable.
- Products that have not been paid entirely are excluded from this warranty.

Other rules and regulations:

- Signature Quartz reserves the right to replace defective material with other similar materials in the event that the product protected under this warranty has been discontinued.
- Without prejudice Signature Quartz may, in its absolute discretion, supply replacement material free of charge, as a gesture of goodwill, to help facilitate a resolution for any disputes. This offer will be determined on a case by case basis by Signature Quartz management only. This offer is limited only to the supply of "Free uncut slabs" and does not include transportation, fabrication, installation or any other associated charges for trades, removal of existing Product, nor do we take any responsibility for any damage that may be caused by other parties in the process of replacing the Product. This offer cannot be exchanged for cash compensation, and is limited to slabs only. As this is a voluntary offer, we reserve the right to withdraw this offer at any time without notice. This is a one time offer per site. The material must be collected within 28 days or this offer will be retracted. This offer will be available for consideration for the original purchaser of the Product and is not valid for subsequent owners. In making this offer, it does not confer any obligation to any third party to provide any services or costs whatsoever, nor does it imply that there is any liability for any third party because we have provided the materials free of charge.
- This limited warranty is personal and non-transferrable and is only applicable to the person registering their personal data in accordance with the terms and conditions of the warranty.

Registration No.



<input type="checkbox"/> Residential	<input type="checkbox"/> Commercial
Customer Name	
Address	
Date of Purchase/ Installation	
Signature Quartz used for? (Please tick appropriate box)	
<input type="checkbox"/> Kitchen Countertop Only	<input type="checkbox"/> Others (Please specify)
<input type="checkbox"/> Bath Vanity Top Only	
Sold by (Name of Dealer/Company/Attach copy of Invoice)	
Address	
Sales Person In-Charge	
Telephone No. (Include area code)	
Certified Fabricator Company Name	

Authorized by

Chop & Sign

Date

Malaysia Distributor

Signature Surfaces Sdn. Bhd. (1060080-M)
 (Formerly known as Cosentino Quartz (M) Sdn Bhd)
 A subsidiary of Signature International Berhad
 Lot 24, Jalan Teknologi,
 Taman Sains Selangor 1, Kota Damansara, PJU 5
 Petaling Jaya, 47810 Selangor, Malaysia.
T +603 6286 7070 **F** +603 6286 7100/7117
W www.signaturekitchen.com.my