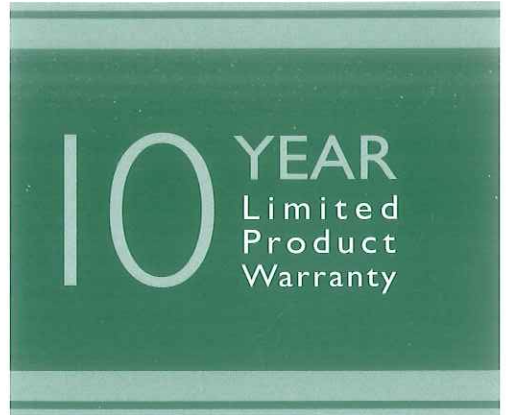


C O R I A N<sup>®</sup>



**corian.**

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**corian.**

# Warranty Card

# 88752

## CORIAN® 10 YEAR LIMITED PRODUCT AND ONE YEAR INSTALLED WARRANTY TERMS

Subject to the time limitations described under point 2 of this warranty document, for the first 10 years after initial installation, DuPont warrants the following:

1. DuPont warrants to the original owner\* of a DuPont Corian® installation for kitchen and bathroom sink/ bowls, countertops, vanity tops, wet wall applications and other applications as provided in DuPont published technical literature that DuPont will at its option repair or replace, without charge, only installations fabricated and installed by an Authorised Fabricator/Installer or the Corian® Service Centre, when such products fail due to any manufacturing, fabrication or installation defect except for damage caused by:
  - A. Improper or inadequate maintenance.
  - B. Unauthorised modification or misuse.
  - C. Operation outside the product's environmental specifications.
  - D. Physical or chemical abuse.
  - E. Damage from excessive heat (e.g. direct heat) or damage due to heat transmission due to bad heat insulation of e.g. Hobs.
  - F. Improper site preparation or maintenance.
  - G. Acts of God.
  - H. Certain additional conditions and limitations of Corian® as stated in the Care & Maintenance leaflet.
  - I. Failure to follow DuPont's procedures for fabrication and installation of Corian® by Authorised Fabricator/Installer.

2. The DuPont Corian® 10 Year Limited Product and One Year Installed Warranty coverage is ruled by the following set timing:

Year 1 - 3 included after installation, in case of DuPont's responsibility:

100% of material and labour (at cost) will be covered.

Year 4 - 6 included after installation, in case of DuPont's responsibility:

75% of material and 50% of labour (at cost) will be covered.

Year 7 - 9 included after installation, in case of DuPont's responsibility:

50% of material and 25% labour (at cost) will be covered.

Year 10 after installation, in case of DuPont's responsibility:

25% of material and 0% of labour (at cost) will be covered.

3. To receive coverage under the Corian® 10 Year Limited Product and One Year Installed Warranty, proof of purchase in the form of the warranty card needs to be submitted with the claim (no proof - no coverage).
4. The warranty repairs or replacement are only to be done by a Corian® Authorised Fabricator/Installer
5. This Limited Warranty applies only for installations done:
  - A. Installations which have not been moved from their original place of installation; and
  - B. Installations fabricated/installed by a DuPont Authorised Fabricator/Installer or a Corian® Service Centre; and

- C. Installations, which are maintained according to the use and care instructions in the Corian® Use & Care leaflet, handed over with the acceptance of this installation and attached to this warranty card. A copy may be obtained, free of charge from your Corian® Authorised Fabricator/Installer or by contacting the Corian® department at DuPont; and
- D. Installations which have followed all DuPont procedures for fabrication and installation as set forth in the "Specific Warranty Stipulations" section of this Warranty Document.
6. If DuPont is unable to repair or replace, as applicable, a defective product which is covered by Corian® this warranty, DuPont Corian® shall, within a reasonable time after being notified of the defect, refund the purchase price of the Corian® material only, as per limitations in point 2, provided the customer returns the product.
7. To the extent permitted by law, the obligation by DuPont hereunder is limited solely to the repair or replacement, including necessary reasonable labour charges, of the Corian® product purchased hereunder. Please note however that slight colour variations can occur between different batches of Corian®. Hence, DuPont cannot guarantee that the colour of any material used to aid a repair will be an exact colour match to the existing benchtop.
8. Limitations of warranty:  
Neither DuPont Corian® nor any of its third party suppliers makes any other warranty of any kind, whether express or implied, with respect to Corian® products. Corian® and its third party suppliers specifically disclaim the implied warranties of merchantability and fitness for a particular purpose.
9. Some countries preclude the disclaimers and limitations in the warranty terms from limiting the statutory rights of a consumer, so the above limitations or exclusions may not apply to you.
10. Limitations of liability:  
Except for the obligations specifically set forth in this warranty statement, in no event shall DuPont Corian® be liable for any direct, indirect, special, incidental, or consequential damages, whether based on contract, tort or any other legal theory and whether advised of the possibility of such damages.
11. DuPont's 10 Year Limited Installed Product Warranty and One Year Installation warranty coverage for Corian® is your ultimate assurance of lasting quality. If we can answer any further questions regarding this warranty, please contact the below DuPont address by writing to:
- DuPont Surfaces  
Du Pont Company (Singapore) Pte Ltd  
1 Harbour Front Place #11-01  
Harbour Front Tower One  
Singapore 098 633  
Tel : (65) 6586-3688  
Fax : (65) 6272-7494
12. What is Not Covered  
Please note that this warranty DOES NOT EXTEND to :
- A. Products made by other suppliers or manufacturers
- B. Damage caused by physical or chemical abuse or damage from excessive heat or acts of nature
- "Physical, chemical or other abuse" includes any use of the installation that is unreasonable considering the normal and expected uses of such installations in a residence, and includes, but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances such as

bleaches or drain cleaner on the product without prompt cleaning, the dropping or hitting of heavy objects on the countertop or in the sink"

"Excessive Heat" includes exposure to heat of such a degree that white marks, white rings or cracks appear on the product. Cracking around a cooktop may appear by permitting cookware that is on or partially on a heating element top overhanging the countertop causing excessive heat on the countertop or from using high temperatures for excessively lengthy periods of time. Common sense should be exercised by using rubber-footed trivets when putting a hot object directly from a heat source onto the product or when exposing the product to heat.

"Acts of nature" includes, exposure to the outdoors, weather effects and fire,

C. Damage to your Corian® benchtop which is caused by or arises from the improper installation use or maintenance of appliances (including garbage disposals) which are built into your Corian® benchtop or placed or stored on your Corian® benchtop.

D. General wear and tear and minor scratching to the Corian® benchtop surface. One of the features of your Corian® benchtop is that it is a renewable product. This feature however does mean that your benchtop may exhibit some minor scratching over the course of time.

Covering law and jurisdiction:

This DuPont Corian® 10 Year Limited Product Warranty and One Year Installation Warranty are governed by Singapore law. The courts of Singapore shall have exclusive jurisdiction over any controversy arising under or relating to this limited warranty, its interpretation or its execution.

This 10 Year Product and One Year installed warranty is transferable within the 10-year period ONLY when the new owner write DuPont under of its local distributor to register the installation under new owner's name. The use & care leaflet of Corian® will sent to the new owner detailing proper maintenance of the Corian® installation.

## Notes:

### Product inspection

*Fabrication Manual Section: 2\**

Inspect sheets and shapes products prior to fabrication. DuPont replacement policy does not allow for labour on defective materials.

### Venaro veining

*Fabrication Manual Section: 2-23*

The Venaro family offers a unique double-sided texture, with more subtle veining on one side and more pronounced veins on the other. Dawn Beige is veined on one side only. The pattern on the Venaro sheets and Dawn beige are random and are not guaranteed to have the same colour and veined intensity between sheets.

### Jewel colours & application

*Fabrication Manual Section: 2*

Jewel and other Corian® background colours are best used for decorative purpose only. Avoid using these colours where heavy use will be apparent.

*Fabrication Manual Section: 2-24*

The dark, solid colours of the Jewel series and the Design Portfolio Collection require more care to maintain their appearance.

### Seam Appearance

*Fabrication Manual Section: 2-24*

The 'seamless' appearance at joints is not warranted. While Corian® seams may be inconspicuous, we do not warrant seamless appearance. A rule of thumb is that the seam appearance will be seen at a 3ft distance if the seamlines are visible.

### Shape inspection

*Fabrication Manual Section: 2*

Some solid colour sheets and shapes may not colour-match exactly for new installation as well for any local repair work.

### Tools

*Fabrication Manual Section: 4*

The following tools must not be used in any circumstances to cut Corian®: Jig saws, ripping or combination blades, auger bits.

### Sharp edges

*Fabrication Manual Section: 4*

All small cuts or fractures in a Corian® cut may lead to cracking

*\*Fabrication Manual - Europe, Middle East and Africa*

when the sheet is subject to stress. The best way to eliminate stress from saw cuts is to rout all sawn edges with a spindle moulder or router with a sharp straight cutting tool.

*Fabrication Manual Section: 8*

The upper and lower edge of the cutout must have a 1.5 mm radius.

*Fabrication Manual Section: 13*

In all cases of edge details and downturns, after gluing, all sharp edges must be eased and relieved by sanding or routing (R > 1.5 mm).

*Fabrication Manual Section: 19*

It is essential that the top and bottom edges (of holes for taps) are sanded to avoid stress rises.

### Reinforced seams

*Fabrication Manual Section: 6*

All seams in Corian® countertops must be reinforced.

*Fabrication Manual Section: 11*

With standard seaming, the seam is weaker than the sheet. Therefore, all standard Corian® seams must be reinforced.

### Bevelled reinforced seams

*Fabrication Manual Section: 6*

All Corian® seams next to, or through a heat source must be of the bevelled reinforced butt seam type.

*Fabrication Manual Section: 11*

All Corian® reinforcing strips must be bevelled where heat appliances are situated.

The angle of the bevel should be at 45°

### Dishwasher & seams

*Fabrication Manual Section: 6*

Wherever possible, seams should not be positioned over a dishwasher.

### Dishwasher insulation

*Fabrication Manual Section: 6*

Always put insulating material directly over any dishwasher, between the dishwasher and the Corian® countertop.

*Fabrication Manual Section: 20*

Check for dishwasher position and fit insulation (i.e. Superlux or equivalent) between the dishwasher and the Corian® countertop.

### Peripheral expansion gap

*Fabrication Manual Section: 7*

Measure from plan drawings the quantity raw material required, including all individual pieces. Don't forget to allow for minimum 3 mm total gap for expansion coefficient.

*Fabrication Manual Section: 20*

Each countertop requires 1.5 mm between each wall, therefore a minimum of 3 mm overall.

An expansion gap of 3 mm minimum should be allowed in order to comply with the DuPont warranty.

### Expansion gap around hob

*Fabrication Manual Section: 8*

The gap between the body of the underbox and the edge of the cutout should be a minimum of 6 mm (i.e. 3 mm all around).

The dimensions in the figure should provide 3 mm to 6 mm clearance between appliance and the cutout.

The cutout must be minimum 3 mm larger all round than the box of the hob.

*Fabrication Manual Section: 20*

Allow a minimum of 3 mm to 6 mm gap between the cutout and the electrical appliance.

### Off-set internal corner

*Fabrication Manual Section: 6*

Wherever possible, allow reinforced seams to be positioned at a minimum of 35 mm from the internal corner.

### Corian® Joint Adhesive

*Fabrication Manual Section: 9*

Corian® Joint Adhesive is exclusive to DuPont Corian® and is the only adhesive DuPont warranties when seaming Corian®.

### Carrousel cabinets

*Fabrication Manual Section: 10*

Most carrousel type cabinets provide inadequate support for inside corners in Corian® countertops and therefore need to be properly supported.

*Fabrication Manual Section: 20*

Corner base units may require timber battens fastened against the back wall to support the Corian® countertop. Some corner cabinets with revolving shelves require additional support in the front.

### Inlays

*Fabrication Manual Section: 12*

Inlays do not fall within the Corian® warranty.

### High-strength cutout & edges

*Fabrication Manual Section: 8*

The mandatory method for installing square hobs is the high-strength cutout.

The upper and lower edge of the cutout must have a 1.5 mm radius and the cutout must be wrapped with aluminum reflective tape. Unless the hob is installed according to the above mentioned specifications, the DuPont warranty is void.

*Fabrication Manual Section: 20*

Top and bottom edges must be sanded until they are round and smooth to a minimum radius of 1.5 mm.

### Flush-mounted hob

*Fabrication Manual Section: 8*

Flush-mounted units integrated in the Corian® countertop are not covered by the DuPont warranty. Full underlayment

*Fabrication Manual Section: 20*

Flush-mounted hobs are not covered by the DuPont warranty.

### Full underlayment

*Fabrication Manual Section: 10*

Do not use full underlayment. Studies done by DuPont have proven that for horizontal applications, 12.3 mm is better used with frame support e.g. heat dispersion. Dust covers in cabinets can act like underlayment and should neatly be removed, unless the customer objects.

*Fabrication Manual Section: 20*

With kitchen base units which have solid tops (dust covers) the central portion should be removed leaving a perimeter of approx. 50 to 75 mm.

This will allow heat to dissipate but not weaken the base unit construction.

### Frame support

*Fabrication Manual Section: 10*

Front and side frame support are mandatory. Frame support cross members are highly recommended to add strength to the constructions and allow fixing to cabinets.

Divisional supports can be added to enhance fixing or additional strength.

### High-gloss finish

*Fabrication Manual Section: 19*

However, this type of finish is more sensitive and requires constant care and attention to maintain its look. You should clearly advise the consumer of the special care needed and prevent inadequate expectations.

High-gloss finish should never be recommended for kitchens or vanity units, but mainly for decorative purposes.

This high-gloss finish is mainly for decorative purposes and is not suitable for any surface which are in working use.

### 6 mm sheets

*Fabrication Manual Section: 23*

6 mm Corian® sheets are to be used in vertical applications only.

The 10 year product and one year limited installed warranty applies only to vertical applications of the 6 mm Corian® sheets.

For 6 mm Corian® sheets used in horizontal applications and covered by the 10 year product and one year limited installed warranty, prior written approval from DuPont Corian® management is required.

### Wall cladding

*Fabrication Manual Section: 20*

DuPont do not recommend that wall cladding be adhered to backsplashes or countertops with Corian® Joint adhesive.

**Do not screw in Corian®***Fabrication Manual Section: 13*

If fixing support brackets directly in the Corian®, use brass inserts to avoid any stress-related problems.

*Fabrication Manual Section: 14*

For screws going through the full thickness of the Corian®, make sure the screw holes are larger than the screw diameter.

*Fabrication Manual Section: 14*

Do not screw through wood into Corian® without inserting the brass insert piece. This will cause "star" cracks to form.

If a metal bolt is to go through the Corian® it is recommended an enlarge to be drilled and a rubber insert be placed in the hold to allow movement of the two products.

*Fabrication Manual Section: 18*

Drill all holes to take face fixing 3 mm larger than the screw to be used.

*Fabrication Manual Section: 20*

Screwing directly into Corian® is not allowed and will invalidate the DuPont warranty.

**3 dimensional thermoforming***Fabrication Manual Section: 17*

DuPont's product warranty is limited to the products made by DuPont (i.e. its range of sheets, shapes and accessories). The installed warranty is limited to installations made in accordance with the technical stipulations mentioned in the technical literature.

DuPont warranties the Corian® sheet performance only in sheet-like applications.

3-dimensional thermoformed shapes (e.g. shower tray, bowl, etc.) made with Corian® and resulting from an additional production process on the Corian® sheet/shape as produced by DuPont, may not carry the product warranty of DuPont.

**Vertical application***Fabrication Manual Section: 18*

Do Not fix Corian® in saunas, swimming pools or steam rooms as such. Due to the influences of constant exposure to moisture and humidity, the coefficient expansion and contraction are impossible to control. Applications as such are not covered by the DuPont warranty. Special sub-construction and fixing methods need to be foreseen.

**Chemical resistance**

It is good practice to install a test piece of material to confirm the suitability of performance for the application.

**Use & Care Warranty card***Fabrication Manual Section: 20*

Discuss care and maintenance with new owner, including delivery of the warranty card and Use & Care leaflet.

*Fabrication Manual Section: 20*

Leave the Use & Care leaflet with your Corian® customer. If it is your responsibility, please fill out the warranty card and leave it with your customer.

**Hob appliances***Fabrication Manual Section: 20*

As per the international standard norm (IEC 335-2-36) the surface temperature immediately around a hob appliance is limited to 75 degree Celsius.

If cracks happen around the hob and temperatures are measured above this norm then the 10 year product and one year installed warranty is void.



Registration No: 88752

Please fill out the entire form:

Important: To ensure the effectiveness of this Corian® product warranty, please complete and return this card within one month from the date of purchase with the original stamp of the authorised dealer/fabricator. Otherwise, this warranty will be invalid.

Residential or  Commercial

Customer name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone number (include area code): \_\_\_\_\_

Corian® purchased and used for:  
(please tick the appropriate box)

Kitchen Countertop only  Kitchen Sink  
model no: \_\_\_\_\_

Bath Vanity top only  Bath Vanity Bowl  
model no: \_\_\_\_\_

Others (please specify): \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Invoice No: \_\_\_\_\_

Sold By (please fill in company name and chop)

Authorised Corian® Dealer \_\_\_\_\_

Home Decorator \_\_\_\_\_

Others \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone No: \_\_\_\_\_

Certified Fabricator Company Name:

\_\_\_\_\_